## Electric Assistance Program

## System Benefits Charge Reconciliation Report November 2008

|  |  | Public S | erv | of NH |
| :---: | :---: | :---: | :---: | :---: |
| Retail Delivery KWHs |  |  |  | 606,086,583 |
| SBC Low Income EAP Rate |  |  | \$ | 0.0015 |
| SBC Low Income EAP Billed Amount |  |  | \$ | 909,129.87 |
| Interest on 10\% Reserve Fund Balance ${ }^{\text {(1) }}$ |  |  |  | 873.76 |
| SBC Low Income EAP Funding |  |  | \$ | 910,003.63 |
| EAP Costs |  |  |  |  |
| Discounts Applied to Customers' Bills Payments to Community Action Agencies | \$ | $\begin{aligned} & 836,366.04 \\ & 102,780.12 \end{aligned}$ |  |  |
| Incremental Program Expenditures ${ }^{(2)}$ |  | 4,372.84 |  |  |
| Pre-program Arrears Recovery |  | - |  |  |
| Total EAP Costs |  |  |  | 943,519.00 |
| SBC Low Income EAP Balance |  |  | \$ | $(33,515.37)$ |
| Program to Date Reserve Balance |  |  | \$ | 372,886.38 |
| Cumulative Transfers from Energy Efficiency Program Revenues ${ }^{(3)}$ |  |  | \$ | 2,805,232.39 |
| ${ }^{\text {(1) Interest on reserve at } 2.85875 \%} \mathbf{~ \$ 3 7 2 , 8 8 6 . 3 8 * 2 . 8 5 8 7 5 \% ~ * ~} 30 / 366=\$ 873.76$ |  |  |  |  |
|  |  |  |  |  |
| ${ }^{(2)}$ Higher incremental labor charges incurred due to wait-list enrollmen |  |  |  |  |
| ${ }^{(3)}$ As of July 31, 2006 |  |  |  |  |

# PUBLIC SERVICE OF NEW HAMPSHIRE <br> Electric Assistance Program <br> Number of Active EAP Participants by Discount Tier Levels and Amounts <br> As of November 30, 2008 

|  | Number of Active Participants | Discount Tier* | \% per Tier Participants To Total Participants | Discount Amount |  | \% per Tier Discount To Total Discounts |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1,315 | 1 | 5.2\% | \$ | 6,103.95 | 0.7\% |
|  | 3,859 | 2 | 15.2\% |  | 24,335.52 | 2.9\% |
|  | 4,706 | 3 | 18.6\% |  | 74,459.70 | 8.9\% |
|  | 5,128 | 4 | 20.3\% |  | 145,766.14 | 17.4\% |
|  | 5,224 | 5 | 20.6\% |  | 221,311.19 | 26.5\% |
|  | 5,085 | 6 | 20.1\% |  | 364,389.54 | 43.6\% |
| TOTAL | 25,317 |  | 100.0\% | \$ | 836,366.04 | 100.0\% |


| *Discount Levels for PSNH: |  |  |
| :---: | :---: | :---: |
| Tier | Discount | \% of Federal Poverty <br> Guidelines |
| 2 | $5 \%$ | Guid to $185 \%$ |
| 2 | $7 \%$ | $151 \%$ to $175 \%$ |
| 3 | $18 \%$ | $126 \%$ to $150 \%$ |
| 4 | $33 \%$ | $101 \%$ to $125 \%$ |
| 5 | $48 \%$ | $76 \%$ to $100 \%$ |
| 6 | $70 \%$ | Up to $75 \%$ |

## PUBLIC SERVICE OF NEW HAMPSHIRE

Electric Assistance Program

## Aging Comparison Between EAP and Other Residential Customers

As of November 30, 2008

```
Average Bill (current month)
Average Past Due Amount
Total Included Accounts Receivable (1)
Number of Accounts }\mp@subsup{}{}{(1)
Percent Past Due:
    % Past due 30 days
    % Past due 60 days
    % Past due 90 days
\({ }^{(1)}\) Includes all accounts.
```

| EAP |  | Non-EAP |  |
| :---: | ---: | ---: | ---: |
|  |  |   <br> $\$$ 63.09 |  |
| $\$$ | 136.54 | $\$$ | 91.58 |
|  |  | $\$$ | 166.14 |
| $\$$ | $1,587,054.17$ |  |  |
|  | 25,152 |  | $35,441,370.29$ |
| $34.06 \%$ | 8,567 | $18.39 \%$ | 386,970 |
|  |  |  |  |
| $39.46 \%$ | 3,380 | $48.08 \%$ |  |
| $21.10 \%$ | 1,808 | $27.47 \%$ |  |
| $39.44 \%$ | 3,379 | $24.45 \%$ |  |

