Electric Assistance Program System Benefits Charge Reconciliation Report November 2008

	Public S	Servic	e of NH
Retail Delivery KWHs			606,086,583
SBC Low Income EAP Rate		\$	0.0015
SBC Low Income EAP Billed Amount		\$	909,129.87
Interest on 10% Reserve Fund Balance (1)			873.76
SBC Low Income EAP Funding		\$	910,003.63
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies Incremental Program Expenditures (2) Pre-program Arrears Recovery	\$ 836,366.04 102,780.12 4,372.84		
Total EAP Costs			943,519.00
SBC Low Income EAP Balance		\$	(33,515.37)
Program to Date Reserve Balance		\$	372,886.38
Cumulative Transfers from Energy Efficiency Program Revenues (3)		\$	2,805,232.39

⁽¹⁾ Interest on reserve at 2.85875% \$372,886.38 * 2.85875% * 30/366 = \$873.76

⁽²⁾ Higher incremental labor charges incurred due to wait-list enrollment.

⁽³⁾ As of July 31, 2006

PUBLIC SERVICE OF NEW HAMPSHIRE

Electric Assistance Program

Number of Active EAP Participants by Discount Tier Levels and Amounts As of November 30, 2008

	Number of		% per Tier Participants			% per Tier Discount
	Active Participants	Discount Tier*	To Total Participants	Disc	ount Amount	To Total Discounts
	1,315	1	5.2%	\$	6,103.95	0.7%
	3,859	2	15.2%		24,335.52	2.9%
	4,706	3	18.6%		74,459.70	8.9%
	5,128	4	20.3%		145,766.14	17.4%
	5,224	5	20.6%		221,311.19	26.5%
	<u>5,085</u>	6	<u>20.1%</u>		<u>364,389.54</u>	<u>43.6%</u>
TOTAL	25,317		100.0%	\$	836,366.04	100.0%

*Discount Levels for PSNH:

% of Federal Poverty

<u>Tier</u>	<u>Discount</u>	<u>Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

PUBLIC SERVICE OF NEW HAMPSHIRE

Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of November 30, 2008

Average Bill (current month) Average Past Due Amount
Total Included Accounts Receivable ⁽¹⁾ Number of Accounts ⁽¹⁾ Percent Past Due:
% Past due 30 days % Past due 60 days % Past due 90 days

	<u>EAP</u>	Non-EAP
. 9	\$ 63.09	\$ 91.58
\$	136.54	\$ 166.14
\$	1,587,054.17	\$ 35,441,370.29
	25,152	386,970
34.06%	8,567	18.39%
39.46%	3,380	48.08%
21.10%	1,808	27.47%
39.44%	3,379	24.45%

⁽¹⁾ Includes all accounts.